

**FACTS®**

***The Full Spectrum of Strategic Solutions  
for Healthcare Payer Organizations<sup>sm</sup>***

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**FOR IMMEDIATE RELEASE**

## **FACTS® Health Claims Management System Marks its 23rd Year in the Healthcare IT Marketplace.**

**CORAL Gables, FL –June 30, 2003** - FACTS® Services, Inc. (FSI), a healthcare payer IT solutions provider is celebrating the 23rd year anniversary of the introduction of its flagship product, the FACTS health claims management system, into the marketplace. The FACTS system entered into the market in 1981. Since then, it has remained at the forefront of its industry.

Today, the FACTS system is recognized as a leading health claim management system, empowering its users with unprecedented automation and productivity. It is widely used by third party administrators, insurance companies, corporate entities, and managed care organizations throughout the United States and international markets.

In addition to the FACTS system, FSI currently markets a comprehensive line of related health care IT solutions. For almost two and a half decades FSI has continuously strived to be a single source provider for the ever-growing needs of healthcare organizations. Today, FSI services the full spectrum of a company's health claims management needs, including integrated hardware options, services, training and support.

**-more-**

"As a customer of FACTS Services, Inc. since the late eighties, we have watched the system expand to what it is today," says Rick Scheel, Executive VP, Chief Technology Officer for Benefit Planners, Inc., in Boerne, Texas. "In our business, flexibility and accuracy are both tantamount in importance. The FACTS system excels in both of these areas. We can count on FACTS to provide reliable software solutions that meet our ever-changing business needs."

## **ABOUT FSI**

FSI is a leading provider of fully automated and integrated, high performance software and hardware solutions for healthcare payers, specializing in claims processing, risk management, cost containment and managed care. All FACTS products are available in a turnkey or ASP model. FSI's integrated, best in-class technologies include systems for automatic adjudication, HIPAA, EDI, Internet, IVR, and workflow.

For more information on the complete line of FACTS products and services, please contact the FSI Sales Department at (305) 284-7400, [sales@factsservices.com](mailto:sales@factsservices.com), or visit [www.factsservices.com](http://www.factsservices.com).

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